

New Grad Student FAQs

- **Are there funding opportunities?**

Department positions (including teaching assistants) are hourly based positions and do not include tuition reimbursement; hiring decisions are made 1-2 weeks after the beginning of each semester by the department. These positions are competitive and are based on availability, need, and qualifications. Computer science students are also eligible for other on campus employment. For available positions, please refer to [Handshake](#), the student employment website.

- **How do I find out who my advisor is?**

Your advisor is listed on your decision letter.

- **How do I find out the status of my I-20?**

For information about your I-20, please contact ISSS (iss@ucdenver.edu).

<https://www.ucdenver.edu/services/international-student-and-scholar-services/students/pre-arrival/i-20-timeline>

- **How do I access my UCD email and portal?**

Admitted students will receive communication from the graduate school where you will need to reply to your offer of admission. The letter will also include your student ID information. After a few weeks, you will receive further communication about the next steps in the process.

Once you have access to your account, you can use the instructions below to login:

[Log in to your UCDAccess student portal](#) using your university credentials.

If you forgot your password, you can [use the password reset tool](#).

If you're still having trouble logging in, [you can contact the IT Help Desk for help](#).

- **Am I required to take the foundational courses I've been assigned?**

Our committee thoroughly reviews all transcripts and experience of each student. This information is used to determine any foundational courses applicants may need. Any Foundation courses outlined in your admission letter are required for you to begin the Master's program.

- **When do I need to meet with my advisor?**

Students should schedule appointments with their advisors as soon as possible to create a plan for their first semester. Advising appointments can be made by contacting the front desk at computerscience@ucdenver.edu. Please be sure to have the name of your advisor on hand when requesting an appointment.

- **How can I defer my admission?**

Students can defer their admission for up to a year after their initial admitted term. To defer admission, please visit the link below:

<https://application.admissions.ucdenver.edu/register/deferralcancelrequest>

- **How do I register for classes?**

Course registration is accessed through your student portal. There is a video that walks you through step-by-step how to register for your classes. You can get written instructions and the video at this [link](#).

- **What is the difference between the different course meeting modes?**

You can check on the class format of the course while you register for the class. The description of each class format is included below. However, the first two weeks of courses (Jan. 18th to Jan. 28th) will be taught remotely. Your instructor will send you more information about how the class will be held before you start.

	In-Person	Hybrid	Remote	Online
	<i>Primarily on-campus at pre-scheduled meeting times.</i>	<i>Mix of pre-scheduled, on-campus meetings and flexible-schedule online learning components. May include pre-scheduled virtual meetings.</i>	<i>Virtually on Zoom with pre-scheduled meeting times. Other online learning materials provided. No on-campus component.</i>	<i>Online learning materials with a flexible schedule. Class takes place entirely online. No on-campus components.</i>
Meeting Location	On-campus	Zoom & on-campus	Zoom & Canvas	Canvas
Time	Scheduled class sessions	Scheduled class sessions	Scheduled class sessions	No scheduled meeting times
Class Delivery	Lecture, discussion, activities in-person, on-campus	Lecture, discussion, activities in-person and via Zoom	Lecture, discussion, activities in Zoom	Online modules with text, video, discussion, activities occurring virtually
Assignments & Activities	Delivered and completed in-person and/or via Canvas	Delivered and completed in-person and/or via Zoom and Canvas	Delivered and completed via Zoom and/or Canvas	Delivered and completed using Canvas
Interaction	Direct interaction occurs synchronously in classroom	Direct interaction can occur virtually or in-person (see instructor)	Direct interaction occurs synchronously in virtual environment	Class takes place entirely online

- **What if the class I'm trying to register for is full?**

If the class is full, you can waitlist a course. Wait-listing for a course doesn't guarantee that you will be in the class. If another student drops that course, you will be notified if you can register for the class. The last day to waitlist a class is January 23rd.

- **How do I add/drop a class?**

You can drop or add a class to your UCDAccess account. Please keep the following dates in mind if you do change your schedule after classes have started.

- January 24th – Last day to drop without a \$100 late fee
- January 24th – Instructor approval may be needed to add a class
- February 2nd – Last day to add your classes through your UCDAccess account and add a class with instructor approval

HEALTH-RELATED ISSUES

- **I got exposed to/tested positive for COVID, what do I do?**

If you were exposed or tested positive for COVID, then follow the [CDC](#) guidelines on isolation. You will need to do a [self-report](#) for CU Denver to determine if/when you can return to campus.

- **Do I need to get my COVID vaccine?**

All students are required to get a COVID-19 vaccine or file an exemption on the basis of medical, religious, or personal reasons. To fulfill this requirement, you will need [to self-disclose](#) your vaccination status.

- **Where can I get my vaccine and/or booster?**

You can schedule an appointment at the [Auraria Health Center](#) to receive your vaccine or booster.

- **I am/My friend is struggling with my mental health, what can I do?**

If you are personally struggling with your mental health, don't hesitate to reach out to our [Counseling Center](#). They can provide you with resources within and outside CU Denver.

If you know another CU Denver student who is struggling, please submit a [CARE report](#) so our CARE Team can follow up with them. Our CARE Team is there to help students navigate through life's challenges and create plans to keep students safe and successful.

CONTACT INFO

Name	Email/Chat	Phone	Hours of Operation
Computer Science Front Desk	ComputerScience@ucdenver.edu https://discord.gg/j6cUwUKhm4	303-315-1408	Monday to Thursday: 9:00 a.m. – 4:30 p.m. Friday: 9:00 a.m. – 4:00 p.m.
Registrar's Office	Registrar@ucdenver.edu	303-315-5969	Monday to Friday: 9:00 a.m. – 3:00 p.m.
Admissions	Admissions@ucdenver.edu	303-315-2601	Monday to Friday: 8:00 a.m. – 5:00 p.m.
Bursar's Office	Bursar@ucdenver.edu	303-315-1805	Monday to Friday: 8:00 a.m. – 5:00 p.m.
Financial Aid	FinancialAid@ucdenver.edu	303-315-5969	Monday to Friday: 9:00 a.m. – 3:00 p.m.